

ease

EASE TECHNICAL CONSULTING

IT & systems

SERVICE PACKAGES

BRISBANE, QLD, AUSTRALIA

EASETECHNICAL.COM.AU

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FOUNDATION

Core monitoring and support, always on.

PROFESSIONAL

Expanded coverage, security, and admin included.

ENTERPRISE

Full IT management, unlimited support, 24/7 response.

ADD-ONS

Extra services bolted on to your existing plan.



WE'RE EASE TECHNICAL CONSULTING

We're the team you actually wanted.

Most small businesses end up managing three or four different vendors for tech and marketing — and none of them talk to each other. Something breaks, nobody knows whose problem it is. A campaign needs a landing page, and suddenly you're the one coordinating between your developer and your marketer.

We fix that.

Ease Technical Consulting is a Brisbane-based team covering IT, websites, social media, email marketing, accounting, systems, and public relations. One team across all of it. Things get done, you stay in the loop, and nothing falls through the cracks.

We make it simple, fast, and efficient. So you can get back to running your business — *with ease*.

who we are

about our service

TECH SHOULD MAKE THINGS EASIER, NOT HARDER.

When your IT is unreliable, your whole business feels it. Slow systems, security gaps, and nobody to call when something breaks — it adds up fast.

Ease Technical Consulting manages your IT infrastructure proactively, so small issues get caught before they become expensive problems. We handle the monitoring, the maintenance, and the support — so you can trust your systems to work.

Remote-first and built for growing teams that don't have the budget for a full in-house IT department.



our process



STEP 1

YOU TELL US WHAT YOU NEED

Fill in our short questionnaire. Tell us about your business, your goals, and what's not working. No lengthy briefs or video calls required.

STEP 2

WE SCOPE AND CONFIRM

We come back with a clear proposal — what's included, the timeline, and the price. Everything confirmed in writing before work starts.

STEP 3

WE GET TO WORK

Work is delivered in stages with your approval at each step. Nothing goes live without your sign-off.

STEP 4

YOU STAY IN THE LOOP

Regular updates, monthly reports where applicable, and a direct line to your Ease contact throughout.

IT & Systems Management

Monitoring · Security · 365/Google Admin · 24/7 Response

Ongoing support that keeps your tech running and your data secure — without you having to think about either.

CHOOSE YOUR PLAN



IT & systems mgt

FOUNDATION

Support tickets / Mo	What's Included	Starts at
1	<ul style="list-style-type: none">• Antivirus + endpoint monitoring (automated)• 1 remote support ticket/month• Monthly IT health report	A\$ 500/mo

WHAT WE NEED FROM YOU

- Admin access to your devices, accounts, and infrastructure
- A nominated internal contact for support requests
- Details of your current setup at onboarding

CHOOSE YOUR PLAN



IT & systems mgt

PROFESSIONAL

Support tickets / Mo	What's Included	Starts at
3	<ul style="list-style-type: none">• Antivirus + endpoint monitoring (automated)• 3 remote support ticket/month• Security patches + software updates applied monthly• 365 / Google Workspace admin — users, permissions, settings• Monthly IT health report with recommendations	A\$ 900/mo

WHAT WE NEED FROM YOU

- Admin access to your devices, accounts, and infrastructure
- A nominated internal contact for support requests
- Details of your current setup at onboarding

CHOOSE YOUR PLAN



IT & systems mgt

ENTERPRISE

Support tickets / Mo	What's Included	Starts at
Unlimited	<ul style="list-style-type: none">• Antivirus + endpoint monitoring (automated)• 3 remote support ticket/month• Security patches + software updates applied monthly• 365 / Google Workspace admin — users, permissions, settings• Server management — monitoring, maintenance, performance• 24/7 critical response for business-critical issues outside hours• Monthly IT health report with recommendations	A\$ 1,500/mo

WHAT WE NEED FROM YOU

- Admin access to your devices, accounts, and infrastructure
- A nominated internal contact for support requests
- Details of your current setup at onboarding

CHOOSE YOUR PLAN



IT & systems mgt

COMMON ADD-ONS

Add-on	What's Included	Starts at
New staff hardware setup	Device provisioning, accounts, software install + onboarding.	A\$ 150/hr
Cloud migration	Moving files, email, or infrastructure from on-premise to cloud.	A\$ 150/hr
On-site office setup	Physical network setup and hardware at premises.	A\$ 150/hr
Cybersecurity audit	Security posture assessment with written report + recommendations.	A\$ 600/hr

what else we do

Web & App Development is one part of what **Ease Technical Consulting** handles.

If your business needs support beyond this, we're set up for that too.



ONGOING SUPPORT PLANS

Get things done without the overhead. Hourly, weekly, or monthly plans that cover all services.

SYSTEMS & OPERATIONS SETUP

Run smoother with your CRM, automations, and SOPs set up and connected.

ACCOUNTING & BOOKKEEPING

Know your numbers. Xero reconciliation, BAS, payroll, P&L, and cash flow forecasting.

WEBSITE DESIGN & DEVELOPMENT

A site that works as hard as you do, built on Wix, Squarespace, WordPress, or Webflow.

APP DEVELOPMENT

Your idea built into a working product — iOS, Android, or web, scoped and delivered to brief.

PUBLIC RELATIONS

Grow your media presence with releases written, distributed, and tracked monthly.

EMAIL MARKETING

Campaigns written, designed, and sent monthly to nurture your audience.

SOCIAL MEDIA MANAGEMENT & ADS

Content created, scheduled, and managed across FB, IG, TikTok, and LinkedIn.

[SEE ALL OUR PACKAGES](#)

why choose ease



WHAT WORKING WITH EASE LOOKS LIKE:

- ✓ One team across multiple disciplines — no juggling separate vendors
- ✓ Clear proposals before any work starts — no bill shock
- ✓ Your approval at every stage — nothing goes live without sign-off
- ✓ Direct contact with the person doing the work — not an account manager
- ✓ No lock-in contracts — stay because the work is good, not because you're tied in
- ✓ Based in Brisbane, working across Australia

We're built for small businesses that want things done properly without the overhead of a large agency.



LET'S TALK!

ready to get
started?

Tell us what you need and we'll come back with a clear scope and price.

Website: easetechnical.com.au

Point of Contact: **Emma Sciberras** | Executive Director

Email address: emma@easetechnical.com.au